| Ref. No: | 0687 |
|---|---|
| Date: | 15/02/24 |
| Subject: | IT Systems |

## REQUEST

1. <u>**Patient Administration System**</u> (*used to support patient management, including tracking patients and managing admissions, ward attendances and appointments*)

   a. **Does the organisation use a Patient Administration System (PAS)? If yes, please provide the supplier's name.**
   b. **What is the contract end date of the PAS supplier?**

2. <u>**Electronic Health Record System**</u> *(a digital record of patient health information)*

   a. **Does the organisations use an Electronic Health Record (EHR)? If yes, please provide the supplier's name.**
   b. **What is the contract end date of the EHR supplier?**

3. <u>**Patient Engagement**</u> *(patient engagement tools refer to systems that enable patients to access personal health information and allows patients to choose to participate in their care)*

   a. **Does the organisation use a patient engagement tool? If yes, please provide the supplier's name.**
   b. **What is the contract end date of the Patient Engagement supplier?**

4. <u>**Task Management Functionality**</u>

   a. **Please tick below which task management functionality currently used at the organisation.**

| Functionality | Tick if used |
|---|---|
| Static Task Lists | |
| Automated Escalation and Allocation of Tasks | |

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

1. <u>**Patient Administration System**</u> **(*used to support patient management, including tracking patients and managing admissions, ward attendances and appointments*)**

    a. **Does the organisation use a Patient Administration System (PAS)? If yes, please provide the supplier's name.**

    System C

    b. **What is the contract end date of the PAS supplier?**

    October 2025 (Southport and Ormskirk) and March 2027 (St Helens and Knowsley).

2. <u>**Electronic Health Record System**</u> *(a digital record of patient health information)*

    a. **Does the organisations use an Electronic Health Record (EHR)? If yes, please provide the supplier's name.**

    System C

    b. **What is the contract end date of the EHR supplier?**

    October 2025 (Southport and Ormskirk) and March 2027 (St Helens and Knowsley).

3. <u>**Patient Engagement**</u> *(patient engagement tools refer to systems that enable patients to access personal health information and allows patients to choose to participate in their care)*

    a. **Does the organisation use a patient engagement tool? If yes, please provide the supplier's name.**

    Netcall

    b. **What is the contract end date of the Patient Engagement supplier?**

    October 2028

**4. Task Management Functionality**

    **a. Please tick below which task management functionality currently used at the organisation.**

| Functionality | Tick if used |
|---|---|
| Static Task Lists | |
| Automated Escalation and Allocation of Tasks | X |