

Ref. No: 1552
Date: 14th February 2025
Subject: Patient Transport Service

REQUEST

Please can you outline the procurement process for Patient Transport Service contracts.

- What is the criteria for Patient Transport Service contracts.**
- Which organisation sets the criteria for Patient Transport Service contracts.**
- Which organisation decides the successful bid for Patient Transport Service contracts.**
- Is there any criteria for Patient Transport Service contracts attached to terms and conditions and pay of staff.**

RESPONSE

- The evaluation criteria would vary depending on requirement and would be at the contracting authorities' discretion. Evaluation criteria is usually some combination of priced and non-priced elements. If the contracting authority uses an existing procurement framework, the evaluation criteria may be prescribed by the framework provider either in full, or as a range. If the contracting authority carries out a tender activity in line with Public Contracts Regulations 2015, this would seek to deliver the Most Economically Advantageous Tender. If under the auspices of Procurement Act 2023, this would aim to deliver the Most Advantageous Tender. If tendered, there would also need to be some consideration for Social Value with a minimum weighting of 10%
- The contracting authority and/or framework provider, if a framework is to be used.
- The contracting authority
- This would depend on how the specification and contract is constructed. If there are priced elements in the evaluation criteria, for example, this may be linked directly, or indirectly to pay of staff. If there

are qualitative elements, these may be linked to staff working conditions.