

Ref. No: 1510
Date: 30/01/25
Subject: Clinical System Request January 2025

REQUEST

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following 9 system contracts and their accompanying consulting support contracts:

1. Clinical data warehouse
2. Diagnostic imaging
3. EPR
4. Finance BI and analytics system
5. Health Information Exchange (HIE)
6. Main Community System
7. Observations - vital signs
8. Transfers of care system
9. Vendor Neutral Archive

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Can you please provide your trust's IT spend for the following financial year:

FY 2023-24:

Please include in your IT spend calculation the cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

Please provide your answer in the above format for each system.

System definitions:

Clinical data warehouse: A centralized repository for a healthcare organization's data retrieved from disparate sources, processed, and structured for analytical querying and reporting.

Diagnostic imaging: Electronic medical imaging systems providing the core capabilities to manage diagnostic images and associated reports.

EPR: An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.

Finance BI and analytics system: Tools used for transforming and analysing financial and related data sets.

Health Information Exchange (HIE): A system which allows health care providers and patients to appropriately access and securely share a patient's vital medical information electronically.

Main Community System: A main community system is a software system that supports the delivery of community health services by enabling electronic patient records (EPR) and case management. Civica Paris and Servelec Rio are examples of main community systems. They help to improve patient outcomes by providing a single view of patient information, supporting multi-disciplinary team working, integrated health and social care services, and online and offline mobile working.

Observations - vital signs: A system for electronic recording at the bedside of patient vital sign data, together with a mechanism to include in the patient's electronic record.

Transfers of care system: System used to manage and collect data on patient moving from one care provider to another.

Vendor Neutral Archive: A picture archiving and communications system is used for diagnostic images.

RESPONSE

1. Clinical data warehouse - **System C HDM**
2. Diagnostic imaging – **PACS**
3. EPR – **Careflow EPR**
4. Finance BI and analytics system – **Civica**
5. Health Information Exchange (HIE) - **Mirth**
6. Main Community System – **EMIS Community**
7. Observations - vital signs – **Careflow Vitals**
8. Transfers of care system – **N/A**
9. Vendor Neutral Archive – **N/A**