

Ref. No: 1697
Date: 23/04/25
Subject: CAFM Solution used by the Estates Team

REQUEST

- Please confirm the current CAFM Solution used by the Estates Team to manage Reactive and Planned Maintenance tasks and the name of the provider?
- Please confirm the current system used by the Estates Team to manage CAD floor plans of the Trust estate buildings.
- When is the current CAFM solutions support and maintenance contract due for renewal?
- How much is paid per annum for support and maintenance of the CAFM system?
- How many main system user licences and mobile licences does the CAFM solution utilise?
- Please provide a list of modules used by estates within the current CAFM system?
- When was the last time the current system was reviewed by procurement for functionality/fit for purpose and value for money?
- Please confirm contact details for the below positions with name, email address and telephone number:

- Director of Estates:
- Director of Facilities:
- Estates Manager:
- Facilities Manager:
- Director of Soft Services:
- Soft Services Manager:
- EBME Manager:
- Property Asset Manager:
- Procurement Manager Estates:
- Director of Procurement:

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

- Please confirm the current CAFM Solution used by the Estates Team to manage Reactive and Planned Maintenance tasks and the name of the provider?

Invida & V-Nexus (Maximo)

- Please confirm the current system used by the Estates Team to manage CAD floor plans of the Trust estate buildings.

AutoCad and Invida

- When is the current CAFM solutions support and maintenance contract due for renewal?

The next contract renewal date is 31/01/2026

- How much is paid per annum for support and maintenance of the CAFM system?

For the Southport & Ormskirk Hospital Sites = £56,400

For the Whiston & St Helens Hospital sites this forms part of the overall PFI contract and is part of unitary payment.

- How many main system user licences and mobile licences does the CAFM solution utilise?

Unlimited

- Please provide a list of modules used by estates within the current CAFM system?

- Dashboard
- Portfolio

- Surveys
 - Life cycle
 - Task management
 - Stock Management
 - Service Providers
 - Compliance
 - Asbestos register
 - Quote
 - Library
 - Reports
 - Work order record logging.
- When was the last time the current system was reviewed by procurement for functionality/fit for purpose and value for money?

2021

The Trust does not release the names of individual employees, except those of Directors which are published on the Trust website. There is a generic estates and facilities emails address MWL-EstatesFacilities@merseywestlancs.nhs.uk and enquiries will be directed to the relevant officer.