

Ref. No: 1131
Date: From date 09.08.2024
Subject:

REQUEST

Please respond to the following requests in line with the 2000 Freedom of Information Act.

1. Please state which 3rd party provider you use to manage your Temporary Workforce (Staff Bank and / or Master Vend/Neutral Vend Agency Management), AND the contract expiry date for each of the following staff groups:
 - a) Medical and Dental
 - b) Nursing and Midwifery
 - c) AHP and HSS
 - d) Admin and Clerical

2. If any contracts are due to expire in the next 12 months, are they likely to be extended or go out to tender?

3. For each staffing group, please provide data for the past 12 months to show:
 - a. The average fill rate percentage, split out to show bank, agency and unfilled
 - b. The total spend, split out to show bank and agency

4. Please state who provides your Direct Engagement service, the contract expiry date and throughput/efficiency percentage for both Medical and Dental and AHP/HSS

5. Please state the name and contact details of the individual responsible for managing Temporary Staffing Contracts for your organisation. If a different individual is responsible for the different services stated below, please state for each
 - Staff Bank
 - Neutral/Master Vendor
 - Direct Engagement

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

1. Please state which 3rd party provider you use to manage your Temporary Workforce (Staff Bank and / or Master Vend/Neutral Vend Agency Management), AND the contract expiry date for each of the following staff groups:

a) Medical and Dental

Legacy S&O used Patchwork, legacy STHK used the Internal Bank

b) Nursing and Midwifery

Legacy S&O used NHSP, legacy STHK used the Internal Bank

c) AHP and HSS

Legacy S&O used NHSP, legacy STHK used the Internal Bank

d) Admin and Clerical

Legacy S&O used NHSP, legacy STHK used the Internal Bank

2. If any contracts are due to expire in the next 12 months, are they likely to be extended or go out to tender?

The Trust considers your request to be exempt from disclosure in accordance with section 43.2 of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the commercial interests of the Trust. The trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

3. For each staffing group, please provide data for the past 12 months to show:

a. The average fill rate percentage, split out to show bank, agency and unfilled

LEGACY STHK				
Average (by percentage) for 12 months from August 2023 to July 2024				
Staff Group	Average % Filled	Average % filled by Bank	Average % filled by Agency	Average % Unfilled
Medical and Dental	85	72	28	15
Nursing and Midwifery	82	46	54	18
AHP	92	34	66	8
HSS	95	49	51	5
Admin and Clerical	82	90	10	18

LEGACY S&O				
Average (by percentage) for 12 months from August 2023 to July 2024				
Staff Group	Average % Filled	Average % filled by Bank	Average % filled by Agency	Average % Unfilled
Medical and Dental	-	41%	53%	6%
Nursing and Midwifery	-	41%	53%	6%
AHP	-	64%	27.2%	8.5%
HSS	-	73.4%	22.8%	3.8%
Admin and Clerical	-	95.1%	0%	4.9%

b. The total spend, split out to show bank and agency

LEGACY S&O		
Staff Group	Bank	Agency
Medical and Dental	£1,722,983	£5,176,979
Nursing and Midwifery	£14,435,458	£889,542

AHP	£707,051	£334,888
HSS	£205,419	£54,011
Admin and Clerical	£916,433	£0

LEGACY STHK		
Staff Group	Bank	Agency
Medical and Dental	£12,354,628	£5,357,981
Nursing and Midwifery	£3,233,456	£6,528,615
AHP	£7,209,436	£3,112,398
HSS	£890,290	£1,022,232
Admin and Clerical	£2,062,531	£398,632

4. Please state who provides your Direct Engagement service, the contract expiry date and throughput/efficiency percentage for both Medical and Dental and AHP/HSS

Legacy STHK - Plus Us, 2025, 100%

Legacy S&O – We are unable to locate this information in legacy systems

5. Please state the name and contact details of the individual responsible for managing Temporary Staffing Contracts for your organisation. If a different individual is responsible for the different services stated below, please state for each

- **Staff Bank**
- **Neutral/Master Vendor**
- **Direct Engagement**

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