Ref. No: 1740 Date: 12/05/25

Subject: NHS Wheelchair service provision

## **REQUEST**

Please can you tell me if you offer an NHS Wheelchair service provision?

If so, how many patients are on your current caseload for this service?

How many hours a week are dedicated to operationally support the Wheelchair service with Administrative & Clerical Duties by colleagues at each of Band 2, Band 3 and Band 4?

## RESPONSE

1. Please can you tell me if you offer an NHS Wheelchair service provision?

## Yes.

2. If so, how many patients are on your current caseload for this service?

The service currently has 235 active service users. 125 are open to clinicians, 110 are open on waiting lists.

3. How many hours a week are dedicated to operationally support the Wheelchair service with Administrative & Clerical Duties by colleagues at each of Band 2, Band 3 and Band 4?

Admin and clerical staff within the Chorley, South Ribble and West Lancashire Wheelchair Service are: -

X1 WTE Administrator B4 – 37.5hrs.

X1 WTE Receptionist B2 - 37.5hrs.