

Ref. No: 2024
Date: 2nd September 2025
Subject: Digital Systems

REQUEST & RESPONSE

1. Digital Dictation

- Name of supplier & product **Clan Williams – Medisec and Dictate IT**
- Number of user licences -

Section 43 states:

43 - (2) Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

Information can only be withheld under this exemption if the public authority is satisfied that to release the information would damage someone's commercial Interests. A commercial Interest relates to a person's ability to participate competitively in a commercial activity

Where a public authority is satisfied that the release of information would prejudice someone's commercial Interests, it can only refuse to provide the information if it is satisfied that the public Interest in withholding the information outweighs the public Interest in disclosing it.

The decision to apply section 43 exemption is based on the following factors:

- **Commercial interests – pricing is a key determinate for tender success. Disclosure of this information would be likely to prejudice commercial interests in future negotiations and tenders with the public sector. Pricing information for all competitor firms are not publically available therefore this would put the current provider at a commercial disadvantage.**
- **Time sensitivity - it is acknowledged that the commercial sensitivity of information diminishes over time. However the information requested is in respect of a current contract therefore attracting the maximum commercial sensitivity.**
- **No third party appeal to the contract has been made.**
- **The contract is not significant in patient care; consequently there is minimal public interest in favour of disclosure.**

- Procurement method (e.g., framework) - **See note 1**
- Contract start date **01/02/2022**
- Contract expiry date (please specify fixed end date vs option to extend/rolling contract) **31/03/2026**
- Total contract value (if available) - **See note 1**
- Integration with PAS/EPR (please specify if outbound only – e.g., patient demographics, clinic work list – or outbound and inbound, e.g., document return) **Outbound Patient Demographics**
- Key internal stakeholder role/title **Clare Edwards – Directorate Manager**
- Desired features not currently delivered (optional) **N/A**

2. Outsourced Transcription – N/A

- Name of supplier & product
- Procurement method (e.g., framework)
- Contract start date
- Average monthly volume of letters (if available)
- Average monthly volume of lines (if available)
- Total contract value (if available)
- Key internal stakeholder role/title
- Desired features not currently delivered (optional)

3. Speech Recognition N/A

- Name of supplier & product
- Number of user licences
- Procurement method (e.g., framework)
- Contract start date
- Contract expiry date (please specify fixed end date vs option to extend/rolling contract)
- Total contract value (if available)
- Integration with PAS/EPR (please specify if outbound only – e.g., patient demographics, clinic work list – or outbound and inbound, e.g., document return)
- Key internal stakeholder role/title
- Desired features not currently delivered (optional)

4. Ambient AI Scribe N/A

- Name of supplier & product
- Number of user licences
- Procurement method (e.g., framework)
- Contract start date
- Contract expiry date (please specify fixed end date vs option to extend/rolling contract)
- Total contract value (if available)

- Integration with PAS/EPR (please specify if outbound only – e.g., patient demographics, clinic work list – or outbound and inbound, e.g., document return)
- Pilot stage (if applicable, please specify supplier, pilot duration, and scope)
- Key internal stakeholder role/title
- Desired features not currently delivered (optional)

5. Video Consultation

- Name of supplier & product - **Attend Anywhere**
- Number of user licences – **N/A**
- Procurement method (e.g., framework) **NHS Digital product**
- Contract start date **01/04/2019**
- Contract expiry date (please specify fixed end date vs option to extend/rolling contract) **31/03/2026**
- Total contract value (if available) **£25,000per year renewal**
- Integration with PAS/EPR (please specify if outbound only – e.g., patient demographics, clinic work list – or outbound and inbound, e.g., document return) **N/A**
- Key internal stakeholder role/title **Malcolm Gandy** **Dol**
- Desired features not currently delivered (optional)

Q6.

- **PAS (Patient Administration System) – Careflow (SystemC)**
- **EPR (Electronic Patient Record) – Careflow (SystemC)**
- **eDMS (Electronic Document Management System) – EDMS (Noveva) / EDMS (Evolve)**
- **RIS (Radiology Information System) – CRIS (Magentus) / PACS (Philips)**
- **LIMS (Laboratory Information Management System) – Telepath (Dedalus)**
- **e-Correspondence - DocMan (OneAdvanced) / MESH**

Note 1

Information which is publicly available

The Trust publishes contract information in accordance with applicable procurement legislation. This includes, but is not limited to, Public Contracts Regulations 2015; Procurement Act 2023 and Health Care Services (Provider Selection Regime) Regulations 2023. Contract information published in accordance with requirements of legislation includes contract details, supplier name, value, term, procurement route etc.

Publication locations include Official Journal of the European Union (<https://ted.europa.eu/en/>) for some older notices and Contracts Finder (<https://www.gov.uk/contracts-finder>) Find a Tender Service (<https://www.find-tender.service.gov.uk/Search>). Procurement pipeline information will be published in accordance with legislation.

Additionally, the Trust goes beyond the legal requirements and publishes extracts of its contracts register, periodically, on its public website. (<https://sthk.merseywestlancs.nhs.uk/our-services?service=36>)

Publication information includes, but is not limited to, contract descriptions, start and end dates, extension options, supplier details and contract values.

Therefore, the majority of detail in your request is currently publicly available. This means that section 21 of Freedom of Information Act applies.

Information which will be made publicly available

Alternatively, information will be made publicly available as more contracts are advertised and awarded on Find a Tender Service and our contracts register on the website is updated. Therefore, section 22 of the Freedom of Information Act applies