NHS
Mersey and West Lancashire Teaching Hospitals
NHS Trust

Ref. No:	FOI2035
Date:	05/09/2025
Subject:	Artificial Intelligence

REQUEST

1) AI Systems in use
   a) **A list of tools, platforms or systems currently deployed or being piloted/trialled.**
   b) **The purpose and function of each of the above.**
   c) **The departments or services where these are operational.**

2) Procurement and development
   a) **Details of any contracts, tenders or partnerships with external providers for AI solutions.**
   b) **Total expenditure on AI related technologies over the past three financial years, broken down by year.**

3) Governance and Ethical Oversight
   a) **Copies of, or information relating to, any internal policies, frameworks or guidance documents relating to the use of AI.**
   b) **Any ethical review processes or risk assessments conducted prior to deployment.**
   c) **Details of any group responsible for the oversight of AI use within your organisation.**

4) Impact on Workforce
   a) **Any assessments, reports or internal communications regarding the impact of AI on staffing levels, job roles or workforce planning (including recruitment, redundancy).**
   b) **Information on any roles that have been automated, restructured or made redundant due to AI implementation.**
   c) **Details of any training, redeployment or upskilling initiatives offered to staff in response to the adoption of AI.**
   d) **Any consultations with trade unions or staff representatives regarding AI-related changes.**

5) Performance and Evaluation
   a) **Evaluations, audits or performance reviews of AI systems, as referenced in section 1.**
   b) **Evidence of how AI systems have affected service delivery, decision-making or operational efficiency.**

6) Data protection and privacy
   a) Types of data used to train or operate AI systems, including whether this data is synthetic or not.
   b) Measures in place to ensure compliance with data protection legislation, including the DPA 2018 and UK GDPR.
   c) Procedures for handling bias, transparency and accountability in AI decision-making.

RESPONSE

1) AI Systems in use
   d) A list of tools, platforms or systems currently deployed or being piloted/trialled.
   e) The purpose and function of each of the above.
   f) The departments or services where these are operational.

See Attached.

2) Procurement and development
   c) Details of any contracts, tenders or partnerships with external providers for AI solutions.

Live AI Deployments have been provided through ICB programmes typically funded by AI Diagnostic Fund and not held locally by the Trust.

   d) Total expenditure on AI related technologies over the past three financial years, broken down by year.

3) Governance and Ethical Oversight
   d) Copies of, or information relating to, any internal policies, frameworks or guidance documents relating to the use of AI.
   Internal policies including an AI/LLM acceptable use policy and AI implementation framework are currently under development, aligned to the Cheshire & Merseyside AI framework and other best practice.

   e) Any ethical review processes or risk assessments conducted prior to deployment.
   Currently AI tools fall under existing risk assessments under Medical Devices, IG and Clinical Safety Processes. Tailored framework for AI assurance is under development.

f) **Details of any group responsible for the oversight of AI use within your organisation.**

The Trust has established an AI & Automation Steering Group which reports to IM&T Council and meets monthly.

4) Impact on Workforce

e) **Any assessments, reports or internal communications regarding the impact of AI on staffing levels, job roles or workforce planning (including recruitment, redundancy).**
f) **Information on any roles that have been automated, restructured or made redundant due to AI implementation.**
g) **Details of any training, redeployment or upskilling initiatives offered to staff in response to the adoption of AI.**
h) **Any consultations with trade unions or staff representatives regarding AI-related changes.**

None of the above have yet taken place. Comms, engagement and upskilling in relation to AI will be overseen by the AI & Automation steering group.

5) Performance and Evaluation

c) **Evaluations, audits or performance reviews of AI systems, as referenced in section 1.**
d) **Evidence of how AI systems have affected service delivery, decision-making or operational efficiency.**

Evaluation of in flight AI tools is ongoing and will be factored into planned pilots of Ambient Voice and CoPilot deployments.

6) Data protection and privacy

d) **Types of data used to train or operate AI systems, including whether this data is synthetic or not. Information not available at this stage.**
e) **Measures in place to ensure compliance with data protection legislation, including the DPA 2018 and UK GDPR.
Trust DPO is a member of the AI Steering Group and Data protection risk assessment, and supplier due diligence process is required prior to any AI implementation.**
f) **Procedures for handling bias, transparency and accountability in AI decision-making.   Under development as part of AI implementation framework as referenced under question 3**