

Ref. No: 2118
Date: 15/10/25
Subject: Training

REQUEST

1. How many staff members have taken part in training on new technology systems in your Trust over the last five years (from 2020 to 2025)?
2. How much has been spent on training staff members on new technology systems in your Trust over the last five years (from 2020 to 2025)?

I mean any digital, IT, or technology-based platform, software, or application used by the Trust to support its operational, administrative, or clinical work.

This can include, for example:
Electronic Patient Record (EPR) systems
Clinical information systems
Digital communication or telephony systems
Data management or scheduling platform
Cybersecurity, infrastructure, or other IT systems.

RESPONSE

1. Over the last 5 years there have been 41,928 members of staff trained on new systems, new releases and enhancements. This figure will include individuals several times due to the nature of the training being delivered over the time period requested.
2. A fluctuating training team makes this difficult to give accuracy. The team currently consists of 1 x band 7, 1 x band 5 and 6 x

band 4. The team has changed size over the last 5 years.
Current costs are £142,401 per year.

Information Governance, which includes Cyber Security, is a mandatory annual training requirement. It is delivered in two formats:

- Face-to-face sessions
- Digital learning via ESR (Electronic Staff Record)

The costings provided relate only to staff time required to deliver the face-to-face training. The ESR-based training is included within the overall ESR license fee, so its cost cannot be broken down by individual courses.

Staff Trained - 55,000

Cost - £10,108.20