Ref. No: 2159 Date: 12/11/25

Subject: Adult audiology service

REQUEST & RESPONSE

1.	The following questions refer to qualified/registered audiologists in your
	department (please include audiologists and clinical scientists that provide
	audiological services):

a) How many audiologists do you have in headcount?

STHK - 8 (+1WTE apprentice)

S&0-11

b) How many audiologists do you have in full time equivalents (FTE)? STHK- 7.64 (+ 1 WTE apprentice)

S&O - 10.59

c) How many FTE job vacancies do you have for qualified audiologists/registered audiologists?

STHK-0

S&O - 0.52

Services:

2.	Which of the following services does your audiology department deliver for
	adults (please include all that apply)?

☐ Hearing assessment -YES

☐Hearing aid fitting -YES

□Follow up appointment - YES

	□Aftercare including but not limited to tubing, fine tuning etc - YES
	□Hearing reassessment -YES
	□Wax management NO
	□ENT support please state: YES 9 CLINICS X 4 DOCS/WEEK
	□Other, please state: Please enter text here.
3.	What is the current wait time for patients to receive the first initial hearing assessment?
	Please enter the number of weeks here. STHK -5
	S&O - 5
4.	After a hearing assessment, what is the average wait time for a patient to have their hearing aid fitted?
	Please enter the number of weeks here. STHK - 4.5
	S&O - 5
5.	Once the hearing aid has been fitted, on average how long do patients have to wait for the first follow up appointment?
	Please enter the number of weeks here. STHK- 8
	S&O - 8
6.	What proportion (%) of patients that are referred to adult audiology services for a hearing assessment are referred from either: a. ENT: Please enter the percentage here. STHK- 68%

S&O - 61%

	b. GP: Please enter the percentage here STHK -11%. S&0 - 39%
	c. Self-referral: Please enter the percentage here STHK- 20%. S&O – 0%
	d. Other, please state: Please enter the percentage here.STHK- 1% S&O -0% B hearing assessment defined as audiometry NOT hearing aid sessment)
7.	What is the local bilateral fitting rate? (please state the percentage) Please enter the percentage here. STHK-100% of patients who need binaural fittings
8.	S&O – 95% Please list any adult audiological services that use patient initiated follow-up (PIFU)? Hearing aid reassessment
	He Reassessment
	Review
	Tinnitus
	Repair
	Hearing aid repair service
9.	Do you offer private audiological services for adults? No

10.a. How many adult hearing assessments does your department perform in an average month? S&O 206

STHK 1094

b. And what proportion (%) of these assessments are new patients?

Please enter the percentage here. Unable to determine

11.a. How many adults does your department fit with hearing aids in an average month? S&O-164
STHK - 457

b. And what proportion (%) these fits are for new patients?

Please enter the percentage here. 52%

- 12. If audiologists in your department provides aural care, please state how many patients are treated for ear wax in an average month? NONE THIS SERVICE IS NOT PROVIDED BY AUDIOLOGY
- 13. What is the average wait time for access to an appointment for earwax management? N/A

Please enter the number of weeks here.