

Ref. No: 2159
Date: 12/11/25
Subject: Adult audiology service

REQUEST & RESPONSE

1. The following questions refer to qualified/registered audiologists in your department (please include audiologists and clinical scientists that provide audiological services):

- a) How many audiologists do you have in headcount?

STHK - 8 (+1WTE apprentice)

S&O- 11

- b) How many audiologists do you have in full time equivalents (FTE)?

STHK- 7.64 (+ 1 WTE apprentice)

S&O – 10.59

- c) How many FTE job vacancies do you have for qualified audiologists/registered audiologists?

STHK- 0

S&O – 0.52

Services:

2. Which of the following services does your audiology department deliver for adults (please include all that apply)?

☐Hearing assessment -YES

☐Hearing aid fitting -YES

☐Follow up appointment - YES

☐Aftercare including but not limited to tubing, fine tuning etc - YES.

☐Hearing reassessment -YES

☐Wax management NO

☐ENT support please state: YES 9 CLINICS X 4 DOCS/WEEK

☐Other, please state: Please enter text here.

3. What is the current wait time for patients to receive the first initial hearing assessment?

Please enter the number of weeks here. STHK -5

S&O - 5

4. After a hearing assessment, what is the average wait time for a patient to have their hearing aid fitted?

Please enter the number of weeks here. STHK - 4.5

S&O - 5

5. Once the hearing aid has been fitted, on average how long do patients have to wait for the first follow up appointment?

Please enter the number of weeks here. STHK- 8

S&O - 8

6. What proportion (%) of patients that are referred to adult audiology services for a hearing assessment are referred from either:

a. ENT: Please enter the percentage here. STHK- 68%

S&O – 61%

STHK 1094

b. And what proportion (%) of these assessments are new patients?

Please enter the percentage here. **Unable to determine**

11. a. How many adults does your department fit with hearing aids in an average month? S&O-164

STHK - 457

b. And what proportion (%) these fits are for new patients?

Please enter the percentage here. 52%

12. If audiologists in your department provides aural care, please state how many patients are treated for ear wax in an average month? NONE – THIS SERVICE IS NOT PROVIDED BY AUDIOLOGY

13. What is the average wait time for access to an appointment for earwax management? N/A

Please enter the number of weeks here.