

Ref. No: 2197
Date: 27/11/25
Subject: Lone workers

REQUEST & RESPONSE

As of today's date, how many employees in your organisation are classed as lone workers at least some of the time? Please provide this as a number and a percentage of total staff.

The Trust does not have records of lone workers who do not require lone working devices.

Please provide a breakdown of lone workers by department or role.

The Trust does not have records of lone workers who do not require lone working devices.

What is the gender split (male, female, other) of your lone worker population?

The Trust does not have records of lone workers who do not require lone working devices.

How many lone worker employees are provided with Personal Safety Devices (such as GPS-enabled panic alarms, wearable trackers, and/or mobile apps that can alert supervisors or emergency services if a worker is in distress)?

- Please provide this as a percentage

The Health and Safety Team will request the number of active lone working devices from Reliance (lone working device external provider). However, will not be able to provide a % figure due to the lone working classification.

How many safety-related incidents involving lone workers were reported in the time period from 1 January 2024 to 31 December 2024?

If possible, please break this down by:

- Type of incident (accident, near-miss, physical assault, verbal abuse, harassment, etc.)
- Whether the employee had access to a Personal Safety Device at the time.

The Trust is unable to provide the above requested information due to the classification categories on our incident reporting system. The list of categories does not include lone working as other categories are more suitable and used to identify the type of incidents.

Are employees provided with follow-up support (counselling, safety briefings, debrief sessions) after incidents? **Yes**

- Please indicate the number of employees who received such support following an incident as a percentage.

The Trust is unable to provide this information as the request and support offered will remain with each staff members manager and/or health work and wellbeing team.

What is the staff turnover rate for lone worker roles in the time period from 1 January 2024 to 31 December 2024?

Due to the classification of lone workers within the trust the trust is unable to provide the requested information.