

Ref. No: 2304  
Date: 20/01/2026  
Subject: Hospital Admissions and Survival Outcomes 19/01/2026

**REQUEST**

1. Number of people admitted to hospital after receiving first aid from a non-medical professional (e.g., bystander) prior to arrival, broken down by:
  - o Year (preferably from 2015 to 2025)
  - o Any available details on type of incident (if recorded)
2. Number of medical cases where lives were saved by bystanders performing first aid at the scene of a medical emergency, broken down by:
  - o Year
  - o Any available outcome details

**RESPONSE**

Thank you for your request.

You asked for:

1. The number of people admitted to hospital after receiving first aid from a non-medical professional (e.g., bystanders) prior to arrival, broken down by:
  - Year (2015–2025)
  - Any available incident-type details
2. The number of medical cases where lives were saved by bystanders performing first aid at the scene, broken down by:
  - Year
  - Any available outcome details

**Section 12 Refusal – Exceeds Appropriate Limit**

After reviewing the scope of the information requested, I can confirm that the Trust is unable to comply because doing so would exceed the cost/time limit under Section 12(1) of the Freedom of Information Act.

Under the Freedom of Information Act, public authorities may refuse a request if compliance would exceed 18 staff hours (equivalent to £450).

### **Rationale**

The Trust does not hold any coded or reportable field that directly identifies whether first aid was administered by a bystander or non-medical member of the public, or whether a patient's life was saved as a result of bystander intervention.

To locate the requested information, we would be required to manually review all relevant patient records for the date range 2015–2025.

Based on activity levels, the Trust had approximately 175,000 attendances in 2024/25, and over an 11-year period, this equates to approximately 1.9 million records.

A manual review of 1.9 million records even at an estimated 10 seconds per record would equate to:

$$1.9 \text{ million} \times 10 \text{ seconds} = 19,000,000 \text{ seconds} = 5,277 \text{ hours of staff time}$$

This is far more than the statutory limit of 18 hours. Therefore, the Trust is applying Section 12(1) of the Act.