

Ref. No: 2357  
Date: 16/02/26  
Subject: Mortuary collections

## REQUEST & RESPONSE

1. Please state how many deceased were collected by Pure Cremations in the 2025 calendar year from your mortuary site(s)?

**103**

2.
  - a. Does your hospital trust mortuary service have any rules on how quickly bodies must be collected by funeral directors?

**No**

- b. If so, please state on how many occasions in the 2025 calendar year Pure Cremations exceeded this.

**No**

3. What were the ten longest delays in these collections in the calendar year 2025? (in days)

**N/A**

4. Have you made any written complaints from your head of mortuary services to Pure Cremations? If so, can you provide a copy of these complaints?

**No**