

Ref. No: 2387
Date: 26/02/26
Subject: Endoscopy Service

REQUEST & RESPONSE

Responses are for the Trust unless specified by site

Timing in Endoscope Reprocessing

1. How many endoscopes per month are reprocessed in your department?

Three decontamination departments reprocessing monthly, on average:

St Helens Hospital – average 1,823

Whiston Hospital– average 958

Ormskirk Hospital – 960

2. Does your endoscopy service record the time interval between completion of an endoscopic procedure and performance of bedside pre-cleaning ? **No**
3. After an endoscopic procedure, is the time recorded between the pre-clean and manual cleaning? **Yes**
4. How is the time recorded for bedside pre-cleaning?
(e.g. electronic tracking system, manual log, automated timestamp, or other method)? **Electronic track and trace**
5. Is the time interval recorded or monitored between completion of bedside pre-cleaning and commencement of manual cleaning?
If yes, how is this interval captured or monitored? **Electronic track and trace**
6. Are timestamps recorded for individual stages of the endoscope reprocessing pathway (e.g. pre-cleaning, transport, manual cleaning, automated reprocessing, drying, storage)? **Yes**
7. If yes, please indicate which stages are timestamped, and how (e.g. electronic tracking system, manual log, automated timestamp, or other method)? **Receipt into decontamination, start of manual clean, load automated reprocessing, unload from processor, dispatch, load into drying cabinet, unload from drying cabinet, patient association, bedside clean(pre-clean) electronic track and trace system**
8. Is the time taken to perform manual cleaning of the endoscope recorded? **No**

9. If yes, please outline how this length of time is recorded (e.g. electronic tracking system, manual log, automated timestamp, or other method)?
N/A
10. Does your service monitor endoscope turnaround time (defined as the interval between procedure completion and readiness for next clinical use)? **Yes**
If yes, please outline how this is measured. **A monthly audit is undertaken using data points from the electronic track and trace system**
11. Where recorded data are available, please provide the typical, median, or average timeframe over the last 12 months for:
- Procedure completion to bedside pre-clean **n/a**
 - Pre-clean to manual cleaning
General scopes -St Helens - 44 minutes, Whiston – 61 minutes. Duodenoscopes St Helens n/a, Whiston – 37 minutes Ormskirk achieve 100% of general scopes manually cleaned within 3 hours and a 3-month average of 95% of Duodenoscopes manually cleaned within 1 hour.
 - Duration of manual cleaning **n/a**
12. How are critical time barriers monitored during endoscope reprocessing? **Track and Trace system has inbuilt parameters to monitor recommended timescales, any scope that falls outside of the time parameters will trigger a visual alarm which informs that the scope must not be used on a patient and must be returned for reprocessing**
13. Is there currently a staff member responsible for time management in endoscope reprocessing? **All staff members dealing with endoscope use or decontamination are responsible for the adherence to the time management parameters**

Staffing and Traceability Within Your Endoscopy Service

1. If your organisation holds recorded information on staffing levels involved in manual cleaning or decontamination tasks (for example, the number of staff assigned to sink cleaning), please provide this information.
If yes, please provide the recorded information held. **31 team members across St Helens and Whiston Decontamination sites and 6 at Ormskirk.**
2. How many staff are currently designated for endoscopy reprocessing?
31 (Whiston/St Helens) and 6 Ormskirk
3. Are electronic tracking or traceability systems used in endoscopy reprocessing? **Yes**
If yes, please provide the name or type of system used where recorded. **Health Edge**
4. Would you be interested in using time-lapse indicator labels in conjunction with your current track & Trace system to assist with departmental time management? **It is something that may be considered.**

If yes, please provide contact details for samples to be sent.

Delays within Endoscopy Reprocessing

1. Does your organisation hold recorded information about when delays occur within the reprocessing pathway (e.g. escalation procedures, incident reporting, or deviation documentation)?
If yes, please state which information is held. **Any discrepancy during the decontamination process would be recorded as a non-compliance via the quality management system**
2. How many endoscopes per month are not reprocessed within the 1 hour recommended guidelines? **The average figure for duodenoscopes (to which the 1-hour recommendation applies) is 5%**
3. How many endoscopes have been returned for reprocessing due to delays in reprocessing? **None**