

Ref. No: 2268  
Date: 07/01/26  
Subject: Cleaning Services and Cleaning Consumables

## REQUEST

I am writing to request information under the Freedom of Information Act 2000 regarding the Trust's cleaning or facilities management (FM) arrangements and associated cleaning consumables.

1. Cleaning / Soft FM Service Provider  
Does the Trust outsource its cleaning services?

If yes, please confirm:

- o The name of the provider(s)
- o Contract start and end dates

If arrangements differ by site or hospital, please provide a site-by-site breakdown.

2. Consumables Cost Mechanism

For each site and/or provider, please state how cleaning consumables (e.g. toilet rolls, paper hand towels, general waste sacks) are charged to the Trust: Please indicate which of the following applies:

Prices as per NHS Supply Chain.

- (a) Pass-through cost: recharged at contractor's purchase price (no markup)
- (b) Pass-through + markup / management fee: please specify % or mechanism
- (c) Included within contractor's fixed service fee
- (d) Other (please describe): e.g. capped reimbursement, hybrid model
- (e) PFI or long-term concession arrangement: please confirm whether the consumables costs are separately identifiable within the Unitary Charge or another payment schedule.

Important:

If information is held by a PFI operator, FM provider, or subsidiary company on the Trust's behalf, please request it from them under Section 3(2)(b) of the FOI Act.

### 3. Consumables Pricing Information

If the mechanism is pass through then, please provide details for the following core consumable items:

For each item, please provide:

- Product name and description (e.g. “Tork Matic Hand Towel – H1”) • Product code / SKU • Case or pack size • Supplier (if known) • Unit or case price charged to the Trust (ex. VAT) If exact prices are considered commercially sensitive, please provide indicative pricing, such as:

- Average price per case

- Price range

- Typical monthly cost

(and identify the specific exemption applied).

If the FM provider holds this information, please provide the data they hold or request it from them under section 3(2)(b).

## RESPONSE

1. The Trust outsources the Cleaning Services 2 of its hospital sites, Whiston and St Helens. This is provided under a PFI contract which runs until 2047. The remaining sites are not outsourced.

1.b This is provided under a PFI contract with Vercity, June 2006 – 2047

2. The costs associated within the PFI contract are commercially sensitive and not uniquely identifiable within the contract. As 2 (Whiston and St Helens response)

### 3. • Paper hand towels

Towel Hand Paper 2 Ply 300 Sheets per Sleeve 290153 – MRT393 – Each 1 – Essity UK Tork

### • Toilet rolls

Toilet Tissue 2 Ply 252 Sheets per Sleeve 114277 - MRT209 - Case 36 – Essity UK Tork

### • General waste sacks

Domestic Waste Bag MVN481 - MVN1678 - Roll 75 - Polystar Plastics Ltd