

Ref. No: FOI2522  
Date: 22/04/2026  
Subject: EPR and PAS Systems

## REQUEST

1. The name of the EPR and/or PAS systems currently in use across the organisation
2. The name of your Patient Engagement Platforms (PEP)
3. The name, job title and email address of the person(s) responsible for managing the EPR system
4. The name, job title and email address of the person(s) responsible for managing the PEP system
5. The name and email address of the Director of Innovation (or equivalent role within the organisation)

## RESPONSE

1. The name of the EPR and/or PAS systems currently in use across the organisation – **System C – CareFlow EPR**
2. The name of your Patient Engagement Platforms (PEP) – **Netcall**
3. The name, job title and email address of the person(s) responsible for managing the EPR system Clair Gahan and Daniel Dryhurst –  
[clair.gahan@merseywestlancs.nhs.uk](mailto:clair.gahan@merseywestlancs.nhs.uk)  
[daniel.dryhurst@midmerseyda.nhs.uk](mailto:daniel.dryhurst@midmerseyda.nhs.uk)

4. The name, job title and email address of the person(s) responsible for managing the PEP system – David Leech – [David.leech@merseywestlancs.nhs.uk](mailto:David.leech@merseywestlancs.nhs.uk)
  
5. The name and email address of the Director of Innovation (or equivalent role within the organisation) – **Malcolm Gandy**  
**Executive Director of Informatics**