

Ref. No: FOI2552  
Date: 06/05/2026  
Subject: Financial Management System

## REQUEST

Please provide the following information regarding your Financial Management System (FMS) or ERP solution:

1. Do you operate your finance function via a shared service provider or via an in-house system?
2. If shared service, please provide the name of the provider.
3. If in-house, please provide the system name and vendor. - Underlying ERP platform (if known), Core modules in use (e.g. Finance, Procurement, Payroll), Hosting model (Cloud / On-premise / Hybrid)
4. Please provide the contract start date and end date for the current solution.
5. Please outline any available contract extension options and whether they have been exercised.
6. Any known timelines for re-procurement or system transformation

## RESPONSE

1. Shared service provider
2. Shared Business Services
3. n/a
4. 01-04-2024 to 31-03-2027
5. Option to extend if supplier is notified within 3 months of contract expiry
6. No

