

Ref. No: 2526  
Date: 24<sup>th</sup> April 2026  
Subject: Home Care

## REQUEST

I would like to request the following information relating to patients requiring complex home care packages on discharge from hospital. For clarity, “complex home care” refers to high-acuity packages requiring significant care input (e.g. ventilation, tracheostomy care, enteral feeding, or complex neurological support) that goes beyond basic domiciliary home care assistance.

Failing that definition, please define “complex home care” as any home care package eligible for funding under the NHS Continuing Healthcare (CHC) funding pathway.

If data for the full year 2025/26 is not yet available, then please provide the latest yearly snapshot data for 2025/26.

- 1. Please provide the name, telephone number and email address of the person responsible for coordinating / liaising discharge from hospital to community health and social care providers. (Note from FOI team: only provide names B6 and above, if you have a generic inbox please provide that)**
- 2. For each of the following years (2022/23, 2023/24, 2024/25, and latest 2025/26 data), please provide the total number of bed days lost due to delays in arranging CHC-funded complex home care packages across:**
  - a. All age patients**
  - b. Adult patients aged 18-64 years**
  - c. Child patients aged 0-17 years**
- 3. Please provide the most recent available snapshot (e.g. March 2026) of the total number of patients currently in hospital who are medically fit for discharge but are awaiting a CHC-funded complex home care package across:**
  - a. All age patients**
  - b. Adult patients aged 18-64 years**
  - c. Child patients aged 0-17 years**

**4. If available, please also provide latest equivalent snapshots for prior years (e.g. March 2025, March 2024, March 2023) of the total number of patients currently in hospital who are medically fit for discharge but are awaiting a CHC-funded complex home care package across:**

- a. All age patients**
- b. Adult patients aged 18-64 years**
- c. Child patients aged 0-17 years**

**5. For each of the following years (2022/23, 2023/24, 2024/25, and latest 2025/26 data), please provide the average time (in days) from being medically fit for discharge to discharge where a CHC-funded complex home care package is required across:**

- a. All age patients**
- b. Adult patients aged 18-64 years**
- c. Child patients aged 0-17 years**

**6. For each of the following years (2022/23, 2023/24, 2024/25, and latest 2025/26 data), please provide the number of patients who were assessed as requiring complex home care but were discharged to an alternative setting (e.g. residential or nursing care) due to a lack of CHC-funded complex home care packages across:**

- a. All age patients**
- b. Adult patients aged 18-64 years**
- c. Child patients aged 0-17 years**

## **RESPONSE**

We refer to community health providers at West Lancs and Sefton for any CHC patients who require either, referral for new CHC or review of their current CHC care package

You have asked MWL to provide patient-level details for individuals awaiting Fast Track or Continuing Healthcare (CHC) funded care. However, this information is not recorded within our systems in a format that enables us to extract the data as requested. As a result, we are unable to provide patient-level details.

The closest information available is derived from the weekly discharge situation reports submitted nationally. These reports include two delay reasons associated with CHC funding:

Interface process: End of life care including Fast-Track CHC arrangements still underway (Pathway 1 or 3)

Capacity: End of life care including Fast-Track CHC not yet available (Pathway 1 or 3)

This data is only available as weekly snapshot figures, in line with national reporting requirements. It is reported within three length-of-stay categories (7+ days, 14+ days, and 21+ days) and therefore does not cover all patients.

We can confirm that the current reported figures do not include any patients aged under 18 years.

The published data is available via the following link should you wish to review the available figures:

[Statistics » Acute discharge situation report](#)