

Ref. No: 2604
Date: 04/06/26
Subject: Managed Print Services

REQUEST & RESPONSE – sthk

1. Please confirm the name of the supplier(s) currently providing the managed print or multifunction device services?

Canon

2. Please confirm the approximate number of devices included (MFDs/printers)?

287

3. Whether the contract includes software solutions (e.g. print management tools such as Papercut, Kofax, Uniflow)?

Uniflow

4. Please confirm whether the Managed Print Service Agreement is an on-premises or cloud-based solution?

On-Premises

5. Please confirm if the Trust Manages the Server / Infrastructure or if this is managed by the incumbent?

MidMersey IT Infrastructure team

6. Please confirm the following **Contract details**:
 - Contract start date – **31/03/2023**
 - Contract end date – **31/03/2028**
 - Contract length (including any extension options) – **60 months**
 - Annual contract value or estimated total contract value - **£262k**
 - Contracted volumes - Mono & Colour - **None**
 - If no contracted volumes, please confirm the approximate annual mono and colour volumes? **Mono - 22,329,932**
Colour - 2,451,300

7. Please confirm whether the contract was awarded via a framework and state which one

CCS 3781 Lot 2 framework

8. If available, please indicate whether the organisation intends to re-tender the service upon contract expiry. If any of the information is already publicly available, please provide a link to where it can be accessed –

This will be put to tender to merge both legacy organisations print management tools to be with one provider as Legacy STHK have Canon providing their printing services.