

Ref. No: 2688
Date: 08/07/26
Subject: Violence and aggression

REQUEST

I would like to request information relating to reported incidents of violence and aggression within Emergency Departments (EDs) operated by the Trust.

Please provide the following information for each ED site managed by the Trust, broken down by month, between January 2018 and May 2026:

1. Please provide the total number of reported incidents involving violence, aggression, or abusive behaviour in Emergency Departments
2. Where available, please separately categorise [LO1] incidents by type, including:
 - Verbal abuse
 - threats of violence
 - physical assault
 - sexual harassment
 - discrimination-based abuse (because of: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sexual orientation)

RESPONSE

Q1 and Q2) Total number of reported incidents involving violence, aggression, or abuse behavior Emergency Department from January 2018 to 3rd March 2025 (legacy data):

STHK: 617

Legacy STHK - Type	Count
Verbal abuse or disruption	335
Physical abuse, assault or violence	244
Racial	17
Sexual	12
Assault etc with a weapon	9

S&O: 539

Legacy SO - Type	Count
Physical abuse/violence - patient on staff	175
Verbal Abuse - patient on staff	162
Verbal Abuse - visitors/relatives on staff	40
Verbal Abuse - staff on staff	23
Verbal Abuse - patient on other	20
Racial abuse harassment - patient on staff	19
Verbally abusive not directed at anyone	13
Physical abuse/violence - patient on patient	13
Physical abuse/violence - patient on other	12
Sexual abuse harassment - patient on staff	11
Bullying and harassment	8
Verbal Abuse - staff on patient	6
Verbal Abuse - patient on patient	6
Physical aggression - no damage to property	<5
Physical abuse/violence - staff on patient	<5
Allegations of abuse by professional	<5
Verbal Abuse - staff on other	<5
Verbal Abuse - relative/visitor on patient on Trust premises	<5
Sexual abuse harassment - patient on patient	<5
Allegations of abuse by carers/other on Trust premises	<5
Physical abuse/violence - visitors/relatives on staff	<5
Sexual abuse harassment - patient on other	<5
Racial abuse harassment - relative/visitor on patient on Trust premises	<5
Racial abuse harassment - patient on other	<5
Physical abuse/violence - staff on staff	<5
Damage to property	<5
Physical abuse/violence - relative/visitor on patient on Trust premises	<5

MWL Incidents (from 3rd March '25 to May '26 – none legacy data): 171

Sub-category	Count
Physical abuse/violence - patient on staff	68
Verbal Abuse - patient on staff	38
Physical abuse/violence - patient on other	11
Verbal Abuse - staff on staff	10
Bullying and harassment	6
Verbal Abuse - patient on other	6
Verbal Abuse - visitors/relatives on staff	6

Sub-category	Count
Physical abuse/violence - patient on patient	<5
Racial abuse harassment - patient on staff	<5
Sexual abuse harassment - patient on staff	<5
Verbally abusive not directed at anyone	<5
Verbal Abuse - patient on patient	<5
Verbal Abuse - staff on other	<5
Damage to property	<5
Physical aggression - no damage to property	<5
Physical abuse/violence - visitors/relatives on staff	<5
Physical abuse/violence - staff on staff	<5
Verbal Abuse - relative/visitor on patient on Trust premises	<5

MWL Site	Count
Southport	81
Whiston	90
Total	171