

Ref. No: 2598
Date: 03/06/26
Subject: ETOC Policy

REQUEST

I am undertaking a service evaluation examining policies relating to enhanced observation in acute hospitals in England.

Please provide the following:

1. A copy of your Trust's current policy (or equivalent document) relating to enhanced observation of adult inpatients.
This may be titled differently locally, for example:
 - Enhanced Therapeutic Observation and Care (ETOC)
 - Enhanced observation
 - Specialling
 - One-to-one (1:1) care
 - Constant or close observation
2. If available, any associated patient information leaflet(s) that relate specifically to enhanced observation.
3. The following details for the policy identified in question 1, if not contained within the document:
 - Date of approval (or current version date)
 - Date of last review
 - Planned review date
4. If the most recent policy is publicly available online, please provide the direct URL instead of attaching the document.

Clarifications to support processing:

- This request only relates to acute/general hospital settings
- Please provide one current policy only (the most recent version in use)
- If your organisation does not hold a specific policy, please confirm this
- No patient-level or staff-level data is requested.

RESPONSE

- 1) Supplementary Care Policy attached
Currently cohort 2 of the NHSE Enhanced Therapeutic Observations and Care collaborative since May 2025. Supplementary Care policy is currently under review to reflect the learning from the NHSE collaborative.
- 2) Currently there are no patient information leaflets, however this is currently und review as per our ETOC implementation plan.
- 3) Current Supplementary Policy was implemented on 24.07.2024 and is due for review on 30.06.2027.
- 4) Policy available on Trust Intranet

Please see attached