

Ref. No: 0812  
Date: 26/03/24  
Subject: Agency Usage (Nursing)

## REQUEST

Please could you answer the below questions in relation to Nursing on framework supply.

1. Please can you confirm how many shifts have been released / allocated to ON framework agencies within the last 90 days?
2. In the last 90 days which wards, or departments were these ON framework requests for?
3. Please can you confirm how many nursing shifts have been filled by ON framework agencies within the last 90 days?
4. How many long-term lines of work or block bookings are currently being supplied by ON framework agencies?
5. Which ON framework agencies is the Trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?
6. Please can you confirm how many shifts have been released / allocated to OFF framework agencies within the last 90 days?
7. What is the average charge for both RMN's and RGN's from ON framework agencies?
8. Who at Temporary Staffing is responsible for onboarding new agencies and could you provide their email address and contact number?
9. What is the generic nurse bank email address for staff bank?
10. How many shifts were cascaded to Thornbury Nursing within the last 90 days?

## RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1<sup>st</sup> July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

1. Please can you confirm how many shifts have been released / allocated to ON framework agencies within the last 90 days? **Legacy STHK 4984**  
**Legacy S&O - 3335**
2. In the last 90 days which wards, or departments were these ON framework requests for?

Legacy STHK

B+P Dressings Clinic
B+P Holbrook Unit
Bevan Court 1
Bevan Court 2
Catheter Lab (Cardio-Respiratory)
ChObs
Community North/Newton/Haydock
Community South Locality
Duffy Suite Intermediate Care
ED Nursing
ED Paeds Nursing
Marshalls Cross Medical Centre
Neonatal Unit
Newton Intermediate Care Service
Plastics Trauma Unit
Radiology - Nursing
Seddon Suite
Theatres St. Helens
Theatres Whiston
Urgent Treatment Centre
Ward 1A
Ward 1B
Ward 1C
Ward 1D
Ward 1E Coronary Care Unit
Ward 2A
Ward 2B
Ward 2C
Ward 2D
Ward 3 Alpha

Ward 3A
Ward 3B
Ward 3C
Ward 3D
Ward 3E Gynae
Ward 3E Orthopaedic
Ward 3F Paediatrics
Ward 4A
Ward 4B
Ward 4C
Ward 4E ICU
Ward 4E Medical
Ward 4F Frailty
Ward 5A
Ward 5B
Ward 5C
Ward 5D Stroke

Legacy S&O -

Ward
Accident and Emergency
AMU 9B
FESS 10A
G Ward
General Medicine (15A)
H Ward
OPEL 4 Escalation
SDEC
Short Stay Surgical Unit (10B)
Short Stay Unit (9A)
Spinal Injuries Unit
Theatres Anaesthetics SDGH
Ward 1 Escalation
Ward 11 B Medical Gastroenterology
Ward 14 A Surgical Trauma and Orthopaedics
Ward 14 B Medical
Ward 15B
Ward 7 A Medical Cardiology
Ward 7B

3. Please can you confirm how many nursing shifts have been filled by ON framework agencies within the last 90 days? **Legacy STHK 4074**  
**Legacy S&O - 2373**
4. How many long-term lines of work or block bookings are currently being supplied by ON framework agencies? **Legacy STHK – none**

**Legacy S&O - None**

5. Which ON framework agencies is the Trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?

**Legacy STHK – we do not use Agency to recruit to Nursing vacancies.**

**Legacy S&O - we do not use Agency to recruit to Nursing vacancies.**

6. Please can you confirm how many shifts have been released / allocated to OFF framework agencies within the last 90 days? **Legacy STHK 44**

**Legacy S&O – none**

7. What is the average charge for both RMN's and RGN's from ON framework agencies?

**Legacy STHK: Legacy STHK sites do not use RMNs. RGN average charge rate £30.82**

**Legacy S&O: No use of RMNs. RGN average charge rate £29.48**

8. Who at Temporary Staffing is responsible for onboarding new agencies and could you provide their email address and contact number?

**Legacy STHK: [Staffing.Solutions@sthk.nhs.uk](mailto:Staffing.Solutions@sthk.nhs.uk) / 0151 430 1302**

**Legacy S&O: Charlotte Baines,  
[charlotte.baines@nhsprofessionals.nhs.uk](mailto:charlotte.baines@nhsprofessionals.nhs.uk)**

9. What is the generic nurse bank email address for staff bank?

**Legacy STHK: [Staffing.Solutions@sthk.nhs.uk](mailto:Staffing.Solutions@sthk.nhs.uk)**

**[Legacy S&O: so@nhsprofessionals.nhs.uk](mailto:so@nhsprofessionals.nhs.uk)**

10. How many shifts were cascaded to Thornbury Nursing within the last 90 days?

**Legacy STHK – none**

**Legacy S&O – no sight of TNS usage**