

Ref. No: 0794
Date: 15/03/24
Subject: Software (Finance, HR, and Payroll)

REQUEST

1. **What software do you use for your Payroll, Human Resources and Finance solutions, how much annually do you spend on each, when does each contract expire?**
2. **Do you manage your payroll in-house or do you outsource it? If so, who do you outsource it to?**
3. **How many people do you pay each month using your payroll solution?**
4. **How many pensioners do you pay using your payroll solution?**
5. **Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?**
6. **What is the employee count in your organisation?**
7. **Do you collaborate with other organisations in the delivery of Human Resources and Payroll shared services? If so, which organisation?**
8. **Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?**
9. **Who in your organisation is the Head of Service for Human Resources and Payroll software or services and what is their role?**

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

- 1. What software do you use for your Payroll, Human Resources and Finance solutions, how much annually do you spend on each, when does each contract expire?**

Electronic Staff Records – Contract is held with NHS ESR and DOH not held by the Trust locally

- 2. Do you manage your payroll in-house or do you outsource it? If so, who do you outsource it to?**

Inhouse, we also provide payroll service to other NHS Trusts

- 3. How many people do you pay each month using your payroll solution?**

16,250

- 4. How many pensioners do you pay using your payroll solution?**

The Trust does not pay retired staff, they are paid from the NHS Pension Agency

- 5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?**

Power BI

- 6. What is the employee count in your organisation?**

10818

- 7. Do you collaborate with other organisations in the delivery of Human Resources and Payroll shared services? If so, which organisation?**

MWL provides HR, Payroll, OH and Pensions services to other organisations. The details cannot be provided for reasons of client/commercial confidentiality to the organisations concerned.

- 8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?**

No

- 9. Who in your organisation is the Head of Service for Human Resources and Payroll software or services and what is their role?**

Claire Scrafton, Deputy Director of HR & Governance
Danielle Norton, Assistant Director of Employment Services