

Ref. No: 0674
Date: 09/02/24
Subject: Non-Emergency Patient Transport Services (NEPTS)

REQUEST

1. Who provides your non-emergency patient transport services (NEPTS)?
2. When does this contract run until?
3. What is the value of this contract per annum (i.e. for 2023/24)?
4. Do you contract your NEPTS for your organisation in isolation, or is it contracted jointly with other NHS organisations? If so, which other NHS organisations?
5. Who is the best person to contact regarding the NEPTS service for your organisation? Please provide name, position and contact details where possible.

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

1. Who provides your non-emergency patient transport services (NEPTS)?

St Helens and Knowsley:

Medical Response Services Limited

Southport and Ormskirk:

Ambulnz

2. When does this contract run until?

St Helens and Knowsley:

19/11/2025

Southport and Ormskirk:

31/07/2024 (+ 2 x 12 Month Optional Extensions)

3. What is the value of this contract per annum (i.e. for 2023/24)?

St Helens and Knowsley:

£400,000

Southport and Ormskirk:

£192,762

4. Do you contract your NEPTS for your organisation in isolation, or is it contracted jointly with other NHS organisations? If so, which other NHS organisations?

In isolation

5. Who is the best person to contact regarding the NEPTS service for your organisation? Please provide name, position and contact details where possible.

St Helens and Knowsley:

Johanne Marsden – Patient Flow Directorate Manager

Southport and Ormskirk:

Hazel Irizar – Clinical Lead for Patient Flow