

Ref. No: 0511
Date: 07/12/23
Subject: Digital Tool (OPEL)

REQUEST

Please could the following information be provided for the timeframe (01/01/2019 – Present Day):

1. Do you have a digital or electronic tool to manage your operational activity in real-time in line with Operational Pressures Escalation Levels (OPEL) Framework 2023/24? (Please see: OPEL Framework 23/24)
2. If so who is the supplier of this tool and when does the contract expire?
3. If not, please provide an overview of how you manage OPEL levels within your organisation?
4. Do you provide real-time data feeds into an ICS System Control Centre?

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

1. Do you have a digital or electronic tool to manage your operational activity in real-time in line with Operational Pressures Escalation Levels (OPEL) Framework 2023/24?

Yes.

2. If so who is the supplier of this tool and when does the contract expire?

SHREWD by VitalHub. The contract is managed by the local Integrated Care Board (ICB).

3. If not, please provide an overview of how you manage OPEL levels within your organisation?

N/A

4. Do you provide real-time data feeds into an ICS System Control Centre?

St Helens and Knowsley:

Data feeds are every 5 minutes.

Southport and Ormskirk:

Data feeds are every 15 minutes.